Oracle Exadata Patching Results in Cost Savings and Performance Enhancements

> "I like working with MiCORE because we have a consistent team working with us at all times. I don't have to spend time re-educating different people about the environment. Without MiCORE we wouldn't have been able to do the upgrade to Oracle 12 that we wanted to do. In addition, MiCORE provided a good solution to the Oracle Exadata patches that we needed to do to maintain a healthy business."
>
> **– Sr. Software Development Manager**

Challenge

The customer was using Oracle Exadata, however the services the customer required were above and beyond the Oracle Platinum and patching services that Oracle provides with Exadata.

- No internal resources to complete the regular patching required with Exadata
- Needed a predictable way to patch Exadata
- Significant cost and time spent patching Exadata

Results

- Exadata system running at peak performance
- System is up-to-date with the latest hardware and software versions
- Significant cost and time savings of 30% of what other vendors quoted for similar services

Solution

- Documentation of database environment as reference for customer and MiCORE
- Thorough review of each patch before it's implemented
- Oracle Exadata Patching Services bi-annually
- Patches are continuously run in a predictable manner by a consistent team

Benefits of Working with MiCORE

- Oracle expertise
- Cost effective while maintaining high-quality results
- Consistent team